



WELCOME TO WARRANTY SERVICES

Our dedicated team of Warranty Services professionals are here to support you as you move into your new Andrin home at Young Condos.

We've also created **The Andrin Homecare Guide for Condominiums** that is full of maintenance and non-emergency trouble-shooting tips which is always online for you at www.andrinhomes.com

WARRANTY SERVICES

Our Warranty Services teams are available Monday – Friday between 8:30 am to 4:30 pm.

We are located on Ground Floor in the Lobby.

Phone: **437.993.1083**

Email: **chantelle@andrinhomes.com**

EMERGENCY WARRANTY SERVICES

Your Young Condos Building Concierge provides you service 7 days a week, 24 hours a day and they can assist you in a warranty emergency with key contacts.

Young Condo Building Concierge: 548.889.3423

While emergency warranty requests are rare, they can happen on occasion and sometimes they happen after business hours or over the holidays. To keep your Andrin New Home Warranty and Tarion Warranty in good standing, only Andrin approved and certified trades may service your home. In addition, you may continue to contact our trades for service at your cost after the warranty period expires or, you may choose to use others. However, we recommend that you only ever use fully certified trades when servicing your home.

Please note that, if your home is still under warranty, you will need to update your Andrin Warranty Services team by the next business day so we can support you in any important next steps to record and complete all work covered by your warranty.

WHAT'S AN EMERGENCY?

Emergencies are defined as a total loss of heat or electrical power in your home and/or a major water leak from the interior or water penetration from the exterior of your condo.

