

PARIS KITCHENS LIMITED 1 YEAR WARRANTY

Paris Kitchens' products are warranted to be free from defects in materials and workmanship for a period of one (1) year under normal use conditions. Abuse, contact with water, humidity levels and misuse, etc. will void this warranty. Paris Kitchens follows the Tarion Warranty Corporation construction performance guidelines.

Assembly Joints

Assembly joints may become apparent and the exposure of micro cracks as well as on mitred doors is acceptable as doors and drawer fronts are subjected to temperature and humidity level variations. As we deem this as acceptable, it is considered not warrantable.

Doors Warping

Warping of doors can occur when humidity levels in the home are not maintained. Should this occur, Paris Kitchens will not warranty the door. A door that has warped less than ¼" is considered acceptable by industry standards and will not be replaced. Typically, doors that have a warp because of temperature fluctuations, may in some cases, revert back to normal after a cycle of 4 seasons.

Defective Parts

Any part(s) found to be defective will be repaired at no charge. Paris Kitchens reserves the right to attempt a fix first, but should a replacement be required, it will be replaced at no charge.

Maintenance

Due to normal use, cabinet doors / drawers can become misaligned and may require adjusting (see Care & Maintenance Guide attached for more information). Cabinets may also require cleaning due to normal use, and it's recommended that a damp cloth and mild soap be used. Avoid excessive use of water, and ensure that water is properly removed from the cabinets and doors. Do not use abrasive or solvent based products. See Care & Maintenance Guide Cleaning section for more information.

Temperature and Humidity

Constant humidity and temperature controls must be maintained as cabinets are sensitive to temperature and humidity variations. It is recommended that temperatures should be between 16 °C and 26 °C with a humidity level between 45% and 55% for warranty coverage. Many other factors can impact cabinetry which are not

considered to be warrantable: smoke, sunlight, cleaning products, water, excessive steam from cooking, etc.

Colour Variations

Variations in colour on "live" products is a natural occurrence and although we strive for consistency, over time this will be affected by natural light and other factors and these variations are not warrantable.

Wear and Tear

Normal wear and tear such as scuff marks and scratches to cabinetry can occur by normal day to day use of the cabinetry, this also includes face hardware as natural occurrences due to oils in the skin coming into contact with the finished surface can wear the hardware and as such, warranty does not cover this type of damage.

Wood Products

All natural products are affected by the environment in which they are grown, and wood is no exception. The amount and quality of moisture, soil, weather and climate conditions are all elements that affect the properties and characteristics of wood. Because of the variation in grain and colour tone, no two pieces of wood are identical. Grain variations and natural marks are characteristic and part of the natural beauty of wood and is not to be considered a reason for replacement as these variations are accepted standards by the Industry of Wood and Cabinet Manufacturers. The selection processes for the construction of our wood doors have been developed to bring out the natural beauty of the wood. Finishes have also been developed to ensure more durable surfaces.

Unintended Use of Products / Additions

Unintended use of our products, such as overloading (floating shelves as an example) beyond their capacity is not deemed warrantable. Additions by others such as pull-outs will void the warranty on the cabinetry.